SOCW 6324-001 Research and Evaluation Methods in Social Work II Fall 2016

Instructor: Courtney Cronley, PhD

Graduate Teaching Assistant:

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Office Hours: Mon. 2:00 PM – 3:30 PM; Thurs., 1:30 PM – 2:30 PM, or by appointment

Section Information: SOCW 6347

Time and Place of Class Meetings: Mondays, 4:00 PM – 6:50 PM; SOCW Building A115

I. Description of Course Content:

Council on Social Work Education (CSWE) Educational and Policy Accreditation and Standards (EPAS) Policy 2.1.6 – Engage in research-informed practice and practice-informed research: Social workers use practice experience to inform research, employ evidence-based interventions, evaluate their own practice, and use research findings to improve practice, policy, and social service delivery. Social workers comprehend quantitative and qualitative research and understand scientific and ethical approaches to building knowledge. Social workers

- use practice experience to inform scientific inquiry, and
- use research evidence to inform practice (2008, p. 5).

University of Texas at Arlington Catalogue Description of Course Content:

Advanced course in the application of research principles and techniques. Topics include regression and statistical control, analysis of variance, questionnaire construction, evaluation research, and computerized tabulation and analysis of data. Mini-projects require the student to apply these techniques in the context of social work practice. Required of all students.

Expanded Description of Course Content:

Building on previous courses, particularly Research I, in this course an evidence informed approach to social work practice and the delivery of human service program is emphasized. In this course quantitative and qualitative research methods and commonly used statistical procedures and approaches are applied to the evaluation of social work practice interventions and the evaluation of human service programs.

In this course these research skills and knowledge are presented from the perspective of promoting diversity and social and economic justice in the evaluation of social work intervention and the delivery of human service programs.

Student Learning Objectives:

- 1. Demonstrate an understanding of the role of research in the evaluation of social work practice and the delivery of human service programs.
- 2. Display an understanding of ethical, political and managerial implications of conducting evaluation research in human service organizations.
- 3. Articulate a rational for how evaluation results can be used to improve human services, advance the interest of stakeholders and inform social work practice.
- 4. Utilize empirical studies as a knowledge base to support professional interventions, programs, and decisions in human service agencies.
- 5. Develop goals and objectives for practice and program evaluation inclusive of diversity and social and economic justice.
- 6. Design a valid social work practice and program evaluation with an understanding of issues in evaluation related to cultural diversity, gender, sensitive topics, sexual orientation, and ethical concerns
- 7. Determine and use relevant statistical procedures to analyze evaluation data in order to determine effectiveness.
- 8. Present evaluation results to various audiences in a professional manner.

Note: The course instructor reserves the option to modify the course syllabus throughout the course offering by adding guest speakers, audio visual media, instructional technology, or supplemental materials and/or modifying assignments or making substitutions so long as course objectives are met and the overall grading criteria are maintained.

EPAS Practice Competencies taught, practiced, and assessed in this course:

| Practice Competency | Taught/Practiced | Assessed |
|---|--|--|
| EP 2.1.1 – Identify as a professional social worker and conduct oneself accordingly | Readings, PowerPoints, and discussion board dialogues; engagement with SSRD client and community partner | Discussion boards and SSRD and Program Evaluation reports |
| EP 2.1.2 – Apply social work ethical principles to guide professional practice | Readings, PowerPoints, and discussion board dialogues | Human subjects certification; discussion boards, quizzes, and SSRD and Program Evaluation reports |

| EP 2.1.3 – Apply critical thinking to inform and communicate professional judgments | Readings, PowerPoints, and discussion board dialogues | Discussion boards, SSRD and Program Evaluation reports |
|--|--|---|
| EP 2.1.4 – Engage diversity and difference in practice | Readings, PowerPoints, and discussion board dialogues | Quizzes, discussion boards, and SSRD and Program Evaluation reports |
| EP 2.1.6 – Engage in research- informed practice and practice- informed research | Readings, PowerPoints, and discussion board dialogues; engagement with SSRD client and community partner | Discussion boards, quizzes, and SSRD and Program Evaluation reports |
| EP 2.1.9 – Respond to contexts that shape practice | Readings, PowerPoints, and discussion board dialogues; engagement with SSRD client and community partner | Discussion boards, quizzes, and SSRD and Program Evaluation reports |

Prerequisite: SOCW 5322

II. Required Textbooks and Other Course Materials:

Required Texts:

Bloom, M., Fischer, J., & Orme, J.G. (2009). *Evaluating practice: Guidelines for the accountable professional* (6th ed.). Englewood Cliffs, NJ: Prentice-Hall.

Royse, D., Thyer, B.A., & Padgett, D. K. (2016). *Program evaluation: An introduction to an evidence-based approach* (6th Ed.). Boston, MA: Cengage Learning.

Supplemental Texts:

American Psychological Association. (2001). *Publication manual of the American Psychological Association* (6th Ed.). Washington DC: Author.

Rubin, A., & Babbie, E. (2008). *Research methods for social work* (6th Ed.). Belmont, CA: Thomson Brooks/Cole. (This is the textbook used in Research I.)

Szuchman, L.T. & Tomlison, B. (2007). *Writing with Style: APA Style for Social Work* (3rd Edition). Belmont, CA: Brooks/Cole.

York, R.O. (2009). Evaluating human services: A practical approach for the human service professional. Boston, MA: Pearson.

Required Computer Software:

Microsoft Word 2007 or later

Microsoft Excel 2010 or later

IBM Statistical Package for the Social Sciences (SPSS) Version 23 (earlier versions may be appropriate)

Note on Computer Software:

We will use Excel and/or SPSS for statistical analysis in this class. Although the use of the software will be demonstrated on many occasions in class modules, this is not a technology course. The focus of this class will be on the implementation, understanding, and interpretation of statistical findings used in practice and program evaluation research, not on instruction on how to use the SPSS and Excel software. Those students who are totally unfamiliar with SPSS and EXCEL software may also want to consider:

- 1. The Office of Information Technology at UTA offers an Introduction to SPSS course free to UTA students. For more information about these courses and other technology services: http://www.uta.edu/oit/cs/training/classes/statistics.php
- 2. There are excellent, free online SPSS and EXCEL tutorials available via YouTube: http://www.youtube.com/watch?v=eTHvlEzS7qQ (SPSS) http://www.youtube.com/watch?v=8L1OVkw2ZQ8 (Excel)

SPSS Access:

The SPSS Software is available at many different computer sites.

Architecture Building Rooms 319 and 324
ELB Lab Room 256 of Engineering Building
Fine Arts Building Rooms 404/411/411A/412/412A
Business Building Rooms 338/340
Ransom Hall **open 24 hours**
University Hall Room B004

For more information about these labs go to: http://www.uta.edu/oit/cs/computerlabs/index.php

Additional Reading Materials:

All readings other than textbook chapters, e.g., journal articles, will be available on the course Blackboard site under the assigned learning module for that/(those) reading(s).

Learning Modules:

Weeks are organized by learning modules. Students will be responsible for accessing each week's learning modules, which will generally contain a PowerPoint that corresponds with the week's topics and reading assignments (per the syllabus). There may also be additional materials for review in the learning module. The PowerPoints will contain all of the tasks for this week's learning module, e.g., discussion board prompt, assignments, quiz, etc.

III. Descriptions of Major Assignments and Examinations:

Specific assignments are:

1. **Weekly Reading Quizzes:** A ten-question quiz will be administered online each week. The quiz will cover information for that week's readings (textbooks and journal articles) and PowerPoint materials. New quizzes will open every Monday at 6:50 PM CT and should be completed by the following Monday at 4 PM CT. Students will have 60 minutes to complete the quizzes. Students can complete the weekly quiz at any time during the week, but once he or she has opened the quiz, it must be completed within the designated 60

minutes. Quizzes cannot be re-accessed once opened and closed. (Student Learning Outcomes 1-8)

- 2. **Written Assignments:** Students will be required to complete two written assignments during the semester. For the first assignment, students will be asked to complete a single-system evaluation project (SSRD). This is an <u>independent</u> written assignment. The second assignment will require students, <u>in a group</u>, to conduct a program evaluation and prepare a written report of the evaluation and the results. The instructor will assign students to groups by the instructor during the first week of the semester. (Student Learning Outcomes 1-7)
- 3. **Class Presentations**: As part of the group program evaluation, groups will prepare a visual presentation of their final report. At a minimum, please use PowerPoint for these presentations, but alternative software/formats, e.g., Presi, Youtube, etc, are also allowed. Groups are encouraged to incorporate video and other multi-media components into these presentations. (Student Learning Outcomes 8)
- 4. **Data Analysis Exercises:** Students will be asked to complete three data analysis exercises. Instructions for each exercises will be contained, in detail, on the assignment sheet, which will be available under the designated Learning Module for that week. Students may work in pairs for the second and third data analysis assignments. (Student Learning Outcomes 7)

** All papers submitted for the course should adhere to the guidelines set forth by the *Publication Manual of the American Psychological Association*. Research ideas and study findings should be logically and coherently presented. Relevant citation of the literature must be evident in all written work. Grammar and APA style will be considered in grading.**

Attendance: At The University of Texas at Arlington, taking attendance is not required but attendance is a critical indicator in student success. Each faculty member is free to develop his or her own methods of evaluating students' academic performance, which includes establishing course-specific policies on attendance. As the instructor of this PhD-level course, I expect perfect attendance, and any student who misses more than (2) scheduled classes will receive an "F" in the class. In the event of extenuating circumstances, please notify me ahead of time to the degree possible.

IV. Grading:

| 30% |
|------|
| 20% |
| 5% |
| 5% |
| 15% |
| |
| |
| |
| 20% |
| 2.5% |
| 2.5% |
| |

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Grading Scale:

A = 90-100

B = 80-89

C = 70-79

D = 60-69

Fail = 59 or lower

To avoid receiving a failing grade due to absences, it is the student's responsibility to withdraw from or drop the class according to University guidelines and time frames. An incomplete grade for the semester will only be considered in the event of a documented medical emergency. **Students are expected to keep a copy of all assignments submitted.**

V. Course Outline/Topics and Readings:

Session 1: Aug. 29

Topic: Introduction

Readings:

- Course Syllabus on Blackboard
- Faul, A.C., McMurtry, S.L., Hudson, W.W. (2001). Can empirical practice techniques improve social work outcomes? *Research on Social Work Practice*, 11(3), 277-299.

Session 2: Sept. 12

Topic:

- What is Evaluation Research?
- Ethical and Cultural Issues in Practice and Program Evaluation

Readings:

- Royse et al., Ch. 1: Introduction
- Royse et al. Ch. 2: Ethical Issues in Program Evaluation
- Allen-Meares, P. (2008). Cultural competence: An ethical requirement. *Journal of Ethnic and Cultural Diversity in Social Work, 16,* 3/4, 83-92.
- Foulks, E. F. (1989). Misalliances in the Barrow Alcohol Study. *American Indian and Native Alaska Mental Health Research*, 2(3), 7-17.
- Schweigert, F.J. (2007). The priority of justice: A framework approach to ethics in program evaluation. *Evaluation and Program Planning*, 30, 394-399.

Due by 4 PM:

• Quiz 1 – Program Evaluation and Evaluation Research Ethics (quiz covers readings from Sessions 1 and 2)

Session 3: Sept. 19

Topic:

Single System Research Designs

Readings:

- Royse et al. Ch. 6: Single System Research Designs
- Bloom et al. Ch. 1: Integrating Evaluation and Practice
- Bloom et al. Ch. 11: Basic Principles of Single-System Designs
- Bloom et al. Ch. 12: Baselining

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- Bloom et al. Ch. 20: Visual Analysis of Single-System Design Data
- Larwin, K.H. & Larwin, D.A. (2008). Decreasing excessive media usage while increasing physical activity: A single-subject research study. *Behavior Modification*, 32(6), 938-956.

Due by 4 PM:

- Quiz 2 Single System Research Designs (quiz covers readings from Session 3)
- UTA Human Subjects Certification (HSC) training module at: http://www.uta.edu/ra/oric/training/
- SSRD Paper Topic

Session 4: Sept. 26

Topics:

Conceptualization and Measurement

Readings:

- Royse et al. Ch. 11: Measurement Tools and Strategies
- Royse et al. Ch. 12: Selecting the Best Evaluation Measure for Your Project
- Bloom et al. Ch. 2: Basic Principles of Conceptualization and Measurement
- Bloom et al. Ch. 3: Specifying Problems and Goals: Targets of Intervention
- Hoe, M. & Brekke, J. (2009). Testing the cross-ethnic construct validity of the Brief Symptom Inventory. *Research on Social Work Practice*, 19(1), 93-103
- Nugent, W.R. (2004). A validity study of two forms of the Self-Esteem Rating Scale. *Research on Social Work Practice*, 14, 287 294.

Due by 4 PM:

- Quiz 3 Conceptualization and Measurement
- Initial Meeting with Community Partner

Session 5: Oct. 3

Topics:

Needs Assessments

Introduction to Data Analysis

Readings:

- Royse Ch. 3: Needs Assessment
- Bloom et al. Ch. 19: Basic Principles of Analysis (pp. 424-437)
- Berberet, H. (2006). Putting the pieces together for queer youth: A model of integrated assessment of need and program planning. *Child Welfare*, 85, 361-384.
- Nolin, J., Wilburn, S. T., Wilburn, K. T., & Weaver, D. (2006). Health and social service needs of older adults: Implementing a community-based needs assessment. *Evaluation and Program Planning*, 29(3), 217-226.

Due by 4 PM:

- Quiz 4 Needs Assessments and Introduction to Data Analysis
- Group Program Evaluation Topic

Session 6: Oct. 10

Topics:

- Formative and Process Evaluations
- Client Satisfaction Surveys

Readings:

- Royse et al. Ch. 5: What Are Formative and Process Evaluations?
- Royse et al. Ch. 7: Client Satisfaction
- Mareschal, P.M., McKee, W.L., Jackson, S.E., & Hanson, K.L. (2007). Technology-based approaches to preventing youth violence: A formative evaluation of program development and implementation in four communities. *Youth Violence and Juvenile Justice*, *5*, 168-187.
- Abram, F.Y., & Linhorst, D. (2008). A process evaluation of collaborative planning for children of prisoners. *Administration in Social Work*, 32(1), 39-54.
- Garland, A.F., Haine, R.A., & Boxmeyer, C.L. (2007). Determinates of youth and parent satisfaction in usual care psychotherapy. *Evaluation and Program Planning*, 30, 45–54.

Due by 4 PM:

- Quiz 5 Formative and Process Evaluations and Client Satisfaction Surveys
- Data Analysis 1 Data Collection and Entry
- Optional rough draft of SSRD

Session 7: Oct. 17

Topics:

Group Research Designs Cost Effectiveness Cost Analysis

Readings:

- Royse et al. Ch. 9: Group Research Designs
- Royse et al. Ch. 10: Cost Effectiveness and Cost Analysis
- Jani, J.S., Ortiz, L., & Aranda, M.P. (2009). Latino Outcome Studies in Social Work: A Review of the Literature. *Research on Social Work Practice*, 19(2), 179-194.
- Carney, M.M., & Buttell, F.P. (2006). An evaluation of a court-mandated batterer intervention program: investigating differential program effect for African American and White women. *Research on Social Work Practice*, 16(6), 571-581.
- Foster, E.M., Porter, M.M., Ayers, T.S., Kaplan, D.L., Sandler, I. (2007). Estimating the costs of preventive interventions. *Evaluation Review*, 31(3), 261-286.
- Wolff, N., Helminiak, T.W., Morse, G.A., Calsyn, R.J., Klinkenber, W.D., & Tursty, M.L. (1997). Cost-effectiveness evaluation of three approaches to case management for homeless mentally ill clients. *American Journal of Psychiatry*, 154, 341–348.

Due by 4 PM:

• Quiz 6 – Group Research Designs, Cost Effectiveness and Cost Analysis

Session 8: Oct. 24

Topics:

Data Analysis for Program Evaluation Using SPSS

Descriptive Univariate Statistics

Readings: No assigned readings

Due by 4 PM:

- Quiz 7 Descriptive Univariate Data Analysis
- SSRD Final Paper

Session 9: Oct. 31

Topic: Sampling

Readings:

- Royse et al. Ch. 8: Sampling
- O'Connell, A.A. (2000). Sampling for evaluation: Issues and strategies for community-based HIV prevention programs. *Evaluation and the Health Professions*, 23(2), 212-234.
- Peterson, J.A., Reisinger, H.S., Schwartz, R.P., Mitchell, S.G., Kelly, S.M., Brown, B.S., & Agar, M.H. (2000). Targeted sampling in drug abuse research: A review and case study. *Field Methods*, 20, 2, 155–170.

Due by 4 PM:

- Quiz 8 Sampling
- Data Analysis 2 Descriptive Statistics

Session 10: Nov. 7

Topics:

Data Analysis for Program Evaluation and SPSS II

- Bivariate statistics
- T-tests
- Chi-square

Readings: No assigned readings

Due by 4 PM:

- Quiz 9 Bivariate Statistics
- Data collected for program evaluation

Session 11: Nov. 14

Topics:

Qualitative and Mixed Method Approaches to Program Evaluation

Readings:

- Royse et al. Ch. 4: Qualitative and Mixed Methods in Evaluation
- Hanson, W.E., Creswell, J.W., Plano Clark, V.L., Petska, K.S., Creswell, J.D. (2005).
 Mixed methods research designs in counseling psychology. *Journal of Counseling Psychology*, 52(2), 224-235.
- Slayton, J. & Llosa, L. (2005). The use of qualitative methods in large-scale evaluation: Improving the quality of the evaluation and the meaningfulness of the findings. *Teachers College Record*, 107(12), 2543-2565.

Due by 4 PM:

- Quiz 10 Qualitative and Mixed Method Approaches to Program Evaluation
- Data Analysis 3 Bivariate Statistics

Session 12: Nov. 21

Topics:

Politics of Program Evaluation Disseminating Findings

Readings:

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- Royse et al. Ch. 13: Pragmatic Issues
- Royse et al. Ch. 14: Writing Evaluation Proposals, Reports, and Journal Articles
- Clayson, Z.C., Castañeda, X., Sanchez, E., & Brindis, C. (2002). Unequal power—changing landscapes: Negotiations between evaluation stakeholders in Latino communities. *American Journal of Evaluation*, 23, 33-44.
- Royse, D., & Dignan, M. (2008). The Appalachia Community Cancer Network: Issues and challenges in evaluation. *Research on Social Work Practice*, 18(5), 507-513.

Due by 4 PM:

• Quiz 11 – Politics of Program Evaluation and Disseminating Findings

Session 13: Nov. 28

Topics: Group work on program evaluation

Readings:

- Chupp, M. G., & Joseph, M. L. (2010). Getting the most out of service learning: Maximizing student, university, and community impact. *Journal of Community Practice*, 18(2-3), 190-212.
- Marullo, S., Moayedi, R., & Cooke, D. (2009). C. Wright Mills's friendly critique of service learning and an innovative response: Cross-institutional collaborations for community-based research. *Teaching Sociology*, 37, 61-75.

Session 14: Dec. 5

Topics: Class Presentations on Program Evaluations

Readings: No assigned readings

Due by 4 PM:

• Class Presentations

Final Program Evaluation paper due by Dec. 9 at 11:59 PM CT

VI. Make-up Assignment Policies:

No make-up quizzes, either before or after the scheduled date, will be given without a documented excuse. Students who do not complete the quiz by the specified date and time, with no explanation, will receive a zero (0) for that exam. Exceptions will be made in extraordinary circumstances and with proper documentation.

Late written assignments will be reduced by <u>five (5)</u> points for each day that they are late. Exceptions will be made in extraordinary circumstances and with proper documentation.

VII. Additional Class and University Policies:

Drop Policy: Students may drop or swap (adding and dropping a class concurrently) classes through self-service in MyMav from the beginning of the registration period through the late registration period. After the late registration period, students must see their academic advisor to drop a class or withdraw. Drops can continue through a point two-thirds of the way through the term or session. It is the student's responsibility to officially withdraw if they do not plan to attend after registering. **Students will not be automatically dropped for non-attendance**. Repayment of

certain types of financial aid administered through the University may be required as the result of dropping classes or withdrawing. For more information, contact the Office of Financial Aid and Scholarships (http://wweb.uta.edu/aao/fao/).

Disability Accommodations: UT Arlington is on record as being committed to both the spirit and letter of all federal equal opportunity legislation, including *The Americans with Disabilities Act (ADA)*, *The Americans with Disabilities Amendments Act (ADAAA)*, and *Section 504 of the Rehabilitation Act*. All instructors at UT Arlington are required by law to provide "reasonable accommodations" to students with disabilities, so as not to discriminate on the basis of disability. Students are responsible for providing the instructor with official notification in the form of a **letter certified** by the Office for Students with Disabilities (OSD). Only those students who have officially documented a need for an accommodation will have their request honored. Students experiencing a range of conditions (Physical, Learning, Chronic Health, Mental Health, and Sensory) that may cause diminished academic performance or other barriers to learning may seek services and/or accommodations by contacting:

The Office for Students with Disabilities, (OSD), www.uta.edu/disability or calling 817-272-3364. Information regarding diagnostic criteria and policies for obtaining disability-based academic accommodations can be found at www.uta.edu/disability.

<u>Counseling and Psychological Services, (CAPS)</u> <u>www.uta.edu/caps/</u> or calling 817-272-3671 is also available to all students to help increase their understanding of personal issues, address mental and behavioral health problems and make positive changes in their lives.

Non-Discrimination Policy: The University of Texas at Arlington does not discriminate on the basis of race, color, national origin, religion, age, gender, sexual orientation, disabilities, genetic information, and/or veteran status in its educational programs or activities it operates. For more information, visit uta.edu/eos.

Title IX Policy: The University of Texas at Arlington ("University") is committed to maintaining a learning and working environment that is free from discrimination based on sex in accordance with Title IX of the Higher Education Amendments of 1972 (Title IX), which prohibits discrimination on the basis of sex in educational programs or activities; Title VII of the Civil Rights Act of 1964 (Title VII), which prohibits sex discrimination in employment; and the Campus Sexual Violence Elimination Act (SaVE Act). Sexual misconduct is a form of sex discrimination and will not be tolerated. *For information regarding Title IX, visit* www.uta.edu/titleIX or contact Ms. Jean Hood, Vice President and Title IX Coordinator at (817) 272-7091 or jmhood@uta.edu.

Academic Integrity: Students enrolled all UT Arlington courses are expected to adhere to the UT Arlington Honor Code:

I pledge, on my honor, to uphold UT Arlington's tradition of academic integrity, a tradition that values hard work and honest effort in the pursuit of academic excellence. I promise that I will submit only work that I personally create or contribute to group collaborations, and I will appropriately reference any work from other sources. I will follow the highest standards of integrity and uphold the spirit of the Honor Code.

UT Arlington faculty members may employ the Honor Code in their courses by having students acknowledge the honor code as part of an examination or requiring students to incorporate the honor code into any work submitted. Per UT System *Regents' Rule* 50101, §2.2, suspected violations of university's standards for academic integrity (including the Honor Code) will be referred to the Office of Student Conduct. Violators will be disciplined in accordance with University policy, which may result in the student's suspension or expulsion from the University. Additional information is available at https://www.uta.edu/conduct/.

Electronic Communication: UT Arlington has adopted MavMail as its official means to communicate with students about important deadlines and events, as well as to transact university-related business regarding financial aid, tuition, grades, graduation, etc. All students are assigned a MavMail account and are responsible for checking the inbox regularly. There is no additional charge to students for using this account, which remains active even after graduation. Information about activating and using MavMail is available at http://www.uta.edu/oit/cs/email/mavmail.php

Campus Carry: Effective August 1, 2016, the Campus Carry law (Senate Bill 11) allows those licensed individuals to carry a concealed handgun in buildings on public university campuses, except in locations the University establishes as prohibited. Under the new law, openly carrying handguns is not allowed on college campuses. For more information, visit http://www.uta.edu/news/info/campus-carry/

Student Feedback Survey: At the end of each term, students enrolled in face-to-face and online classes categorized as "lecture," "seminar," or "laboratory" are directed to complete an online Student Feedback Survey (SFS). Instructions on how to access the SFS for this course will be sent directly to each student through MavMail approximately 10 days before the end of the term. Each student's feedback via the SFS database is aggregated with that of other students enrolled in the course. Students' anonymity will be protected to the extent that the law allows. UT Arlington's effort to solicit, gather, tabulate, and publish student feedback is required by state law and aggregate results are posted online. Data from SFS is also used for faculty and program evaluations. For more information, visit http://www.uta.edu/sfs.

Final Review Week: for semester-long courses, a period of five class days prior to the first day of final examinations in the long sessions shall be designated as Final Review Week. The purpose of this week is to allow students sufficient time to prepare for final examinations. During this week, there shall be no scheduled activities such as required field trips or performances; and no instructor shall assign any themes, research problems or exercises of similar scope that have a completion date during or following this week *unless specified in the class syllabus*. During Final Review Week, an instructor shall not give any examinations constituting 10% or more of the final grade, except makeup tests and laboratory examinations. In addition, no instructor shall give any portion of the final examination during Final Review Week. During this week, classes are held as scheduled. In addition, instructors are not required to limit content to topics that have been previously covered; they may introduce new concepts as appropriate.

Emergency Exit Procedures: Should we experience an emergency event that requires us to vacate the building, students should exit the room and move toward the nearest exit, which is

located at the end of the hallway on the south side of the building. When exiting the building during an emergency, one should never take an elevator but should use the stairwells. Faculty members and instructional staff will assist students in selecting the safest route for evacuation and will make arrangements to assist individuals with disabilities.

Student Support Services Available: The University of Texas at Arlington supports a variety of student success programs to help you connect with the University and achieve academic success. These programs include learning assistance, developmental education, advising and mentoring, admission and transition, and federally funded programs. Students requiring assistance academically, personally, or socially should contact the Office of Student Success Programs at 817-272-6107 or resources@uta.edu for more information and appropriate referrals. You can also visit the website, www.uta.edu/resources.

Writing Assistance:

The SSW Writing Resources Coordinator, Dr. Christopher, is available to assist with all aspects of the written assignments including outlining, thesis development, structure, grammar, and APA style. He is available by appointment at chriskilgore@uta.edu. His office is in the SSW Complex Building A Room 319-C.

The Writing Center, 411 Central Library, offers individual 40-minute sessions to review assignments, *Quick Hits* (5-10 minute quick answers to questions), and workshops on grammar and specific writing projects. Visit https://uta.mywconline.com/ to register and make appointments. For hours, information about the writing workshops we offer, scheduling a classroom visit, and descriptions of the services we offer undergraduates, graduate students, and faculty members, please visit our website at www.uta.edu/owl/.

Librarian to Contact:

John Dillard is the social work librarian. His email is dillard@uta.edu.

Grade Grievance Policy:

Information may be found in the Graduate Catalog.