IE 5351: Introduction to Systems Engineering (Sections 001/002/003) - Fall 2016

Instructor: Dr. Susan Ferreira Office Number: Woolf Hall 420K

Office Telephone Number: 817-272-1332

Email Address: ferreira@uta.edu

Faculty Profile: https://www.uta.edu/profiles/susan-ferreira

Office Hours: Wednesday 2:00-4:00pm (other times by appointment)

Section Information: Information in this syllabus is relevant for IE 5351 Sections 001, 002, & 003

Time and Place of Class Meetings: Monday, 4:00-6:50pm, Nedderman Hall 203

Description of Course Content: The course provides an introduction to systems engineering and includes a survey of key topics related to the discipline. The course includes a high level overview of concepts, principles, and processes required for engineering complex systems throughout the life cycle from concept through disposal. Key topics include systems theory, systems thinking, life cycle stages, technical processes, technical management processes, agreement processes, organizational project-enabling processes, and engineering ethics.

Student Learning Outcomes:

- Students will describe and explain key concepts related to the scope and role of systems engineering, systems theory and systems thinking.
- Students will be able to describe and apply systems thinking techniques.
- Students will be able to describe and explain the system life cycle and associated stages.
- Students will be able to describe and explain fundamental systems engineering processes including process definition, purpose, inputs, outputs, controls, and activities as well as be able to demonstrate and apply selected key concepts related to these processes.
- Students will be able to describe and demonstrate the use of systems engineering reference sources.
- Students will describe and demonstrate their knowledge of engineering ethics and professional behavior and describe its importance to systems engineering.

Required Textbooks and Other Course Materials:

- INCOSE Systems Engineering Handbook: A Guide for System Life Cycle Processes and Activities, Fourth Edition, Prepared by International Council on Systems Engineering (INCOSE), 2015, John Wiley & Sons, ISBN-13: 978-1118999400.
- Other reference information will be: (1) received as handouts, (2) identified as UTA library reserve readings, or (3) UTA library lookup and/or Internet accessible documents. Access to slides summarizing the lecture materials will be provided to students.

Course Website: Blackboard (elearn.uta.edu). Course presentations, syllabus, assignments and other important documentation will be accessible via Blackboard. Presentation and other materials may be password protected. If so, the instructor will provide the password to open the documents during class.

Descriptions of Major Assignments and Examinations:

Assignments and Project: Expect assignments to be due every 1-2 weeks. There will be approximately 7-9 assignments. A final project will also be assigned. Team assignments and the final project require that a presentation be provided by team members during the class. Assignment and project presentations must be made within the specified time requirements or the assignment or project will be penalized. For team assignments, one assignment is handed in per team. The electronic version of the presentation in Powerpoint format is due at least one day prior to the assignment/project deliverable due date and is to be emailed to the instructor and the teaching assistant. A hardcopy of the presentation of the assignment or project must be provided to the instructor prior to the presentation in class. All team members are responsible for being familiar with the content of the presentation and the assignment. Team members will be individually selected by the instructor to give the presentation or answer questions at any point during the presentation. 2-3 students may be selected to give the assignment presentation when it is due in class. In-class section students who are to present will not be identified in advance of the class.

Distance students will be identified in advance of the class session the assignment is due in order to make appropriate arrangements for the presentation (see section below for distance students). If a student is selected and is not present in class when presentation is to be made, the selected student will be penalized 10% of the assignment grade.

Team assignment and project grades are based on the content, quality of oral presentation in class, and question responses. Late assignments or project will be penalized. If an assignment or project is not handed in prior to the class session that the assignment is due, no credit will be received for the assignment. All students are expected to present a portion of the final project presentation.

The class requires students to participate on a team of their class peers for assignments unless specified otherwise (e.g., individual assignments). This will require that the teams be capable of conducting face-to-face and/or virtual meetings outside the classroom. Each team member will be expected to prepare and present a final review of the accomplishments of its individual team members using a peer evaluation form at the end of the semester. If team members are found to not be participating on assignments, they will be given a grade of zero for the assignment. If an individual assignment if required, the individual student is required to work on their own. Copying, including from past students' assignments and projects as well as from other current students or teams, is not permitted and the university ethics policy will be followed if this occurs.

Quizzes may be performed in the class. If this is the case, an individual quiz or a set of quizzes may substitute for an assignment. There is no makeup for quizzes. However, the instructor may elect to drop the lowest grade for one of the quizzes.

Distance Section Student (Sections 002 & 003) Participation: Note that this is not a self-paced course. All distance students are expected to keep up with the course and coordinate with their team on a weekly basis and as required to support the assignments and final project. Distance section students will have the same due date & time for the assignments and project as in-class section students as you will be on teams with your fellow students. Distance students to provide presentations will be identified in advance in order to give sufficient time to present the requested assignment. For presentations, distance students will have the option of (1) being physically present during the class, (2) connecting into class with Blackboard Collaborate [coordinate with the instructor for this option], or (3) preparing a video which can be shown in class when the assignment is due. The Industrial, Manufacturing, and Systems Engineering Department distance education policies will be followed with the exception that what is in this syllabus takes precedence.

Exams: There will be two exams, a midterm and final. Each exam is closed book and closed notes. The instructor will notify students in advance of an exam if a scantron form is required.

Exam Policies:

- Before an exam: Students must bring their UTA ID card to all exams as the ID will be checked and matched to an exam. There will be assigned seats for the exams. The instructor will provide a roster with seat locations and a seating chart for the in-class section and distance students who are taking the exam during the normal class time. You must arrive by the time the class is scheduled to start. It is a good idea to be at the class a few minutes before the exam starts to find your assigned seat and get settled. You will not be given additional time if you are late to an exam. Distance students (sections 002 and 003) will receive specific instructions on taking exams. No makeup of a missed exam will be allowed without prior permission from the instructor or an excuse approved by the course instructor and with legitimate written documentation proving an illness or emergency. Additional information to verify the validity of your excuse may be requested. The student will receive a grade of zero for the exam without an approved excuse from the instructor. If an excuse is approved, the instructor will require the student to take a comprehensive exam at the end of the semester.
- **During an exam:** All exams are closed book and closed notes. Students are only allowed to use their pens, pencils, erasers, scantron form and any documentation provided by the instructor at the exam. Cellphones, computers, and other communication devices must be turned off and removed from the desk or table. Students must work alone on exams. No sharing of any materials or communication

with other students may occur during exams including writing instruments, etc. Students are not allowed to leave the exam room and return to take the exam. Please use the restroom prior to the exam. Any suspicious behavior during the exam will be noted by the proctor. In certain circumstances, students may be confronted by the proctor. Any problematic circumstances may require following the university ethics policy. Exams are to be opened, started, and stopped at the times announced by the proctor. Anyone attempting to view an exam early or stopping an exam late will be deducted a minimum of 5 points. Put down your writing instruments promptly when told that the time for the exam is at an end. If the exam proctor leaves the class without a student's exam at the end of the exam as indicated by the proctor, the student will receive a grade of zero on the exam.

• After an exam: Once graded, the exams for the in-class student section will be handed out and reviewed in class. The exams must be turned in when requested. If the exam is not provided back to the instructor and the instructor leaves the room without the exam, the student will receive a grade of zero for the exam. Distance students will receive their exam grades via email. Students who wish to see their graded exams, after the review in class, must visit the instructor during office hours. Copies of the exams are not allowed or provided. The instructor highly encourages students who perform poorly on exams to come and discuss results with the instructor during office hours.

Attendance: At The University of Texas at Arlington, taking attendance is not required but attendance is a critical indicator in student success. Each faculty member is free to develop his or her own methods of evaluating students' academic performance, which includes establishing course-specific policies on attendance.

However, while UT Arlington does not require instructors to take attendance in their courses, the U.S. Department of Education requires that the University have a mechanism in place to mark when Federal Student Aid recipients "begin attendance in a course." UT Arlington instructors will report when students begin attendance in a course as part of the final grading process. Specifically, when assigning a student a grade of F, faculty report the last date a student attended their class based on evidence such as a test, participation in a class project or presentation, or an engagement online via Blackboard. This date is reported to the Department of Education for federal financial aid recipients.

As the instructor of this class, I will not take regular attendance. However, you are responsible for informing the instructor prior to the class if you will be absent for a particular assignment, exam, or project. Any student may be called upon to present any assignment and if you have been selected by the instructor to give a presentation and the instructor has not been notified by you of your absence, the grade for the assignment will be penalized. You are responsible for the material presented in class when you are absent.

Other Requirements: As identified in the syllabus section "descriptions of major assignments and examinations", the class requires students to participate on a team of their class peers to apply the systems engineering principles and knowledge learned in this class. This will require that the teams be capable of conducting face-to-face and/or virtual meetings outside the classroom.

Class Courtesy: The instructor insists on a quiet classroom and asks that noise be minimized to ensure a quality and positive classroom experience for all students. This includes silencing cell phones/other audible devices before class and no discussions during class unless you are asking the instructor a question or there is an in-class exercise. Please go outside the class if you need to talk with others during the lecture. Students who come to class late and once class has already started should try to enter the classroom as discreetly as possible. Due to noise in the hallway and to reduce distractions from those entering late, the door may be shut 5 minutes after class begins. Students who do not come to class within the first 5 minutes of the start of class may not be able to attend class. Please be courteous to the instructor and your fellow classmates.

Grading: Grades will be based on two exams (35% each), assignments (20%), and the team final project (10%). The team assignments and project grades for an individual will be based, in part, on a peer evaluation of the student's contribution to the team effort performed at the end of the semester. The peer evaluation may result in an adjustment of <u>up to a letter grade</u> for the student's team assignment and project grades.

Drop Policy: Students may drop or swap (adding and dropping a class concurrently) classes through self-service in MyMav from the beginning of the registration period through the late registration period. After the late registration period, students must see their academic advisor to drop a class or withdraw. Undeclared students must see an advisor in the University Advising Center. Drops can continue through a point two-thirds of the way through the term or session. It is the student's responsibility to officially withdraw if they do not plan to attend after registering. **Students will not be automatically dropped for non-attendance**. Repayment of certain types of financial aid administered through the University may be required as the result of dropping classes or withdrawing. For more information, contact the Office of Financial Aid and Scholarships (http://wweb.uta.edu/aao/fao/).

Disability Accommodations: UT Arlington is on record as being committed to both the spirit and letter of all federal equal opportunity legislation, including *The Americans with Disabilities Act (ADA)*, *The Americans with Disabilities Amendments Act (ADAAA)*, and *Section 504 of the Rehabilitation Act*. All instructors at UT Arlington are required by law to provide "reasonable accommodations" to students with disabilities, so as not to discriminate on the basis of disability. Students are responsible for providing the instructor with official notification in the form of a letter certified by the Office for Students with Disabilities (OSD). Only those students who have officially documented a need for an accommodation will have their request honored. Students experiencing a range of conditions (Physical, Learning, Chronic Health, Mental Health, and Sensory) that may cause diminished academic performance or other barriers to learning may seek services and/or accommodations by contacting:

The Office for Students with Disabilities, (OSD) www.uta.edu/disability or calling 817-272-3364. Information regarding diagnostic criteria and policies for obtaining disability-based academic accommodations can be found at www.uta.edu/disability.

<u>Counseling and Psychological Services (CAPS)</u> <u>www.uta.edu/caps/</u> or calling 817-272-3671 is also available to all students to help increase their understanding of personal issues, address mental and behavioral health problems and make positive changes in their lives.

Non-Discrimination Policy: The University of Texas at Arlington does not discriminate on the basis of race, color, national origin, religion, age, gender, sexual orientation, disabilities, genetic information, and/or veteran status in its educational programs or activities it operates. For more information, visit uta.edu/eos.

Title IX Policy: The University of Texas at Arlington ("University") is committed to maintaining a learning and working environment that is free from discrimination based on sex in accordance with Title IX of the Higher Education Amendments of 1972 (Title IX), which prohibits discrimination on the basis of sex in educational programs or activities; Title VII of the Civil Rights Act of 1964 (Title VII), which prohibits sex discrimination in employment; and the Campus Sexual Violence Elimination Act (SaVE Act). Sexual misconduct is a form of sex discrimination and will not be tolerated. *For information regarding Title IX, visit* www.uta.edu/titleIX or contact Ms. Jean Hood, Vice President and Title IX Coordinator at (817) 272-7091 or jmhood@uta.edu.

Academic Integrity: Students enrolled all UT Arlington courses are expected to adhere to the UT Arlington Honor Code:

I pledge, on my honor, to uphold UT Arlington's tradition of academic integrity, a tradition that values hard work and honest effort in the pursuit of academic excellence.

I promise that I will submit only work that I personally create or contribute to group collaborations, and I will appropriately reference any work from other sources. I will follow the highest standards of integrity and uphold the spirit of the Honor Code.

UT Arlington faculty members may employ the Honor Code in their courses by having students acknowledge the honor code as part of an examination or requiring students to incorporate the honor code into any work submitted. Per UT System *Regents' Rule* 50101, §2.2, suspected violations of university's standards for academic integrity (including the Honor Code) will be referred to the Office of

Student Conduct. Violators will be disciplined in accordance with University policy, which may result in the student's suspension or expulsion from the University. Additional information is available at https://www.uta.edu/conduct/.

Electronic Communication: UT Arlington has adopted MavMail as its official means to communicate with students about important deadlines and events, as well as to transact university-related business regarding financial aid, tuition, grades, graduation, etc. All students are assigned a MavMail account and are responsible for checking the inbox regularly. There is no additional charge to students for using this account, which remains active even after graduation. Information about activating and using MavMail is available at http://www.uta.edu/oit/cs/email/mavmail.php.

Campus Carry: Effective August 1, 2016, the Campus Carry law (Senate Bill 11) allows those licensed individuals to carry a concealed handgun in buildings on public university campuses, except in locations the University establishes as prohibited. Under the new law, openly carrying handguns is not allowed on college campuses. For more information, visit http://www.uta.edu/news/info/campus-carry/

Student Feedback Survey: At the end of each term, students enrolled in face-to-face and online classes categorized as "lecture," "seminar," or "laboratory" are directed to complete an online Student Feedback Survey (SFS). Instructions on how to access the SFS for this course will be sent directly to each student through MavMail approximately 10 days before the end of the term. Each student's feedback via the SFS database is aggregated with that of other students enrolled in the course. Students' anonymity will be protected to the extent that the law allows. UT Arlington's effort to solicit, gather, tabulate, and publish student feedback is required by state law and aggregate results are posted online. Data from SFS is also used for faculty and program evaluations. For more information, visit http://www.uta.edu/sfs.

Final Review Week: for semester-long courses, a period of five class days prior to the first day of final examinations in the long sessions shall be designated as Final Review Week. The purpose of this week is to allow students sufficient time to prepare for final examinations. During this week, there shall be no scheduled activities such as required field trips or performances; and no instructor shall assign any themes, research problems or exercises of similar scope that have a completion date during or following this week *unless specified in the class syllabus*. During Final Review Week, an instructor shall not give any examinations constituting 10% or more of the final grade, except makeup tests and laboratory examinations. In addition, no instructor shall give any portion of the final examination during Final Review Week. During this week, classes are held as scheduled. In addition, instructors are not required to limit content to topics that have been previously covered; they may introduce new concepts as appropriate.

Emergency Exit Procedures: Should we experience an emergency event that requires us to vacate the building, students should exit the room and move toward the nearest exit. Since the class is on the second floor, students must take the stairs to the first floor to exit the building. In order to get to the stairs, students can take a left out of the classroom and progress down the hall to the stairwell. Students can also make a right out of the classroom and progress down the hall, make a right in the main hall and take the stairs on the left to proceed to the first floor to exit the building. When exiting the building during an emergency, one should never take an elevator but should use the stairwells. Faculty members and instructional staff will assist students in selecting the safest route for evacuation and will make arrangements to assist individuals with disabilities.

Students are encouraged to subscribe to the MavAlert system that will send information in case of an emergency to their cell phones or email accounts. Anyone can subscribe at https://mavalert.uta.edu/ or https://mavalert.uta.edu/ register.php

Student Support Services: UT Arlington provides a variety of resources and programs designed to help students develop academic skills, deal with personal situations, and better understand concepts and information related to their courses. Resources include <u>tutoring</u>, <u>major-based learning centers</u>, developmental education, <u>advising and mentoring</u>, personal counseling, and <u>federally funded programs</u>. For individualized referrals, students may visit the reception desk at University College (Ransom Hall), call the Maverick Resource Hotline at 817-272-6107, send a message to <u>resources@uta.edu</u>, or view the information at http://www.uta.edu/universitycollege/resources/index.php.

The English Writing Center (411LIBR): The Writing Center Offers free tutoring in 20-, 40-, or 60-minute face-to-face and online sessions to all UTA students on any phase of their UTA coursework. Hours are 9 am to 8 pm Mon.-Thurs., 9 am-3 pm Fri. and Noon-6 pm Sat. and Sun. Register and make appointments online at http://uta.mywconline.com. Classroom visits, workshops, and specialized services for graduate students are also available. Please see www.uta.edu/owl for detailed information on all programs and services.

The Library's 2nd floor Academic Plaza offers students a central hub of support services, including IDEAS Center, University Advising Services, Transfer UTA and various college/school advising hours. Services are available during the library's hours of operation. http://library.uta.edu/academic-plaza.

Course Schedule: The table below contains the course schedule with expected content for each class date. *Note: As the instructor for this course, I reserve the right to adjust this schedule when required and in any way that serves the educational needs of the students enrolled in this course. Changes to the schedule and agenda will be discussed in class and an updated syllabus and/or agenda will posted in Blackboard, when appropriate. Students must comply with any changes to the schedule and agenda once notified by the instructor.*

Date	Lecture
8/29	Introduction
9/5	Labor Day Holiday
9/12	Systems Theory, Systems Thinking
9/19	Systems Thinking, Life Cycles
9/26	Technical Processes
10/3	Technical Processes
10/10	Technical Processes
10/17	Technical Processes
10/24	Exam 1
10/31	Technical Management Processes
11/7	Technical Management Processes
11/14	Technical Management Processes
11/21	Agreement Processes, Organizational Project-Enabling Processes, Process Tailoring
11/28	Ethics
12/5	Project Presentations
12/12	Exam 2
4-6:50pm	

Inclement Weather Policy: If the University is closed, this class will not meet. Any scheduled assignments or examinations will be rescheduled to the next class period that the class meets. You can get information about closures by checking the main website at www.uta.edu.

Emergency Phone Numbers: In case of an on-campus emergency, call the UT Arlington Police Department at **817-272-3003** (non-campus phone), **2-3003** (campus phone). You may also dial 911. Non-emergency number 817-272-3381.

The course syllabus, assignment, presentation materials, and other course materials developed by the instructor(s) are copyrighted to the instructors developing them. Students are prohibited from copying, transferring ownership or selling any of the materials obtained and any notes taken during this course to any person or organization without the express written permission of the instructor developing this course. Students may print downloaded lecture materials for their own use only. Students are prohibited from being paid to take notes during this course for any person or organization.