Before you get started in your course, be sure you have the following:

- Your **UTA email** address. Please verify that you can access this account.
- The **access code** you purchased from the bookstore with your workbook/textbook.
  - The access code may be purchased directly from the site using a credit card.
  - The direct buy option will give you access to an E-book.
  - A temporary access code is available only for those awaiting financial aid.

**Getting Started:**

1. Go to the UTA MyLabsPlus campus: [http://uta.mylabsplus.com](http://uta.mylabsplus.com).

2. Enter your username (this is your **NetID** and will be the same username that you used to access blackboard). Then click on the “Forgot your username or password?” link.

   - You will receive an email through your UTA email address that provides a link to set your initial password.
   - Login using that information.
3. Upon logging in, you may be prompted to select a few security questions and answers. You can also change your password at any time within your account.

![University of Texas - Arlington Additional Security](image)

4. After completing the security profile, click on the name of your course in the course list.
   - If your course name does not appear, please contact member of the Learning Resource Office at mathemporium@uta.edu.

5. The screen below is an example of what your home page may look like. Click on the homework tab to the left or any learning aid link within the course. You will first be prompted with the License Agreement and Privacy Policy page. Click I Accept once you have read the terms of use.
6. You will be prompted to enter your access code or purchase online. To enter your access code, select the Access Code option, enter your code, and click Next.
   ➢ If you prefer to purchase online using a credit card, select the Buy Now option and click the product link to complete your purchase.
   ➢ Once you have successfully entered your access code or completed an online purchase, you will receive a confirmation page and you can continue working.
   ➢ There is a 14 day temporary access code for those with pending financial aid. Once the 14 days expire, you will need to enter an official access code either purchased through the bookstore or with a credit card. To use the temporary access, select the Pay Later option.

**Technical Support:**
If you need technical support, please select the Help and Support link on the bottom of the main UTA MyLabsPlus website. You will find several self-service support articles and information about how you can contact Pearson’s 24/7 MyLabsPlus support team.

If you need technical support from within the course, please select the Help & Support tab to the right of your screen or enter the following URL:


You will find additional self-service support articles and more information about how to navigate through this course.

**We also have a priority hotline for UTA students. Please call 1-855-875-1797.**

**VERY IMPORTANT:** If you are using your own computer for this course, you need to run the Browser Check to make sure you have everything you need to work in your course. The browser check link can be found on your MLP course home page, next to the miniature picture of the textbook for your course.

**Note:** Please use Chrome or Firefox for your browser. It is not recommended to use Internet Explorer or Safari.